

WHAT DO I NEED?	WHERE DO I GO?	GOT IT!
MSVU STUDENT ID AND LIBRARY CARD	Your Student ID is your Library card! To get a card, stop by the Library's front desk. If you are a distance student, you can request a distance card via our Request Form . Mount Library Fall hours : Mon – Thurs 8:00 am – 10:00 pm. Friday 8:00 am – 5:00 pm. Sat 9:00 am – 5:00 pm. Sun 9:00 am – 5:00 pm.	
U-PASS	Get your U-PASS sticker in the Library (Aug. 26 – Sept. 6) or at the Financial Services desk in Evaristus (Aug. 26 onwards). Eligibility requirements: If you are a full-time student in the fall term (more than 1.5 units of credit or in co-op), you will be automatically charged for the U-PASS. Please note that there is no opt out available unless you are a co-op student with no on-campus courses or a full-time distance student. Students who wish to opt out and meet the requirements can complete the U-PASS Opt-Out Form (available on the U-PASS page of the MSVU website). If you are a full-time student and want the U-PASS and have not already been charged, please email financial.services@msvu.ca .	
MOUNT FITNESS CENTRE MEMBERSHIP	MSVU students receive a free All-Access Membership to the Mount Fitness Centre (MFC). Your student membership gives you access to our weight and conditioning centre, fitness classes, 35% discount on recreation programs, access to campus rec activities, events and much more! Get your student ID, then visit msvu.ca/fit and follow the registration steps for Mount students or register in person at the MFC (2nd floor, Rosaria)!	
PARKING PERMITS	Parking passes are required to park on campus. The University uses HotSpot parking to manage permits and hourly or daily parking. Permits will be available for purchase as of September 1. For more information, please visit www.msvu.ca/parking .	
STUDENT HEALTH & DENTAL PLAN	Opt-out, opt-in, and add dependents online at www.studentbenefits.ca . For more info contact Patti Gentile, Health Plan Administrator, at patti.gentile@msvu.ca , 902 457 6532 or Rosaria 214C. Deadline to opt-out, opt-in & add dependents is September 11, 2024.	
INTERNATIONAL STUDENT HEALTH PLAN	International students who have MSI coverage and are in Canada can opt out of the International Student Health Plan by completing the MSI Card Opt-Out Form . International Students who are studying from outside of Canada are not eligible for the International Student Health Plan and should complete the Out-of-Country Opt-Out Form . Questions can be sent to financial.services@msvu.ca . The opt-out deadline is September 11, 2024.	
IT&S HELP DESK	The IT&S Help Desk can assist you with technology services such as account access, email, WiFi and any other tech question you may have related to your studies at MSVU. Find us on campus in EMF 106, email helpdesk@msvu.ca , or phone 902 457 6538. For more info go to www.msvu.ca/it-services . FALL Hours: Mon – Thurs 8:30 am – 8:00 pm, Fri 8:30 am – 4:30 pm Note: we will be open Monday, September 2, 1:00 pm – 4:00 pm!	
ACADEMIC ADVISING	Whether you need to select courses, make changes to your schedule, or have general questions about your program, we are here for you! Academic Advisors will be available for half-hour same-day appointments in person and online from Sept. 3 – 6 and Sept. 9 – 11. Stop by the Centre for Academic Advising and Student Success (Seton 303) to reserve your appointment. If you need an online same-day appointment, email advising@msvu.ca or call 902 457 6657 to set it up. It's best to reserve your appointment early in the day to ensure you get a spot.	
BOOKSTORE	The Mount Bookstore (3rd floor Rosaria) will have extended hours (8:30 am – 5:30 pm) from September 3-6 and September 9-12. You can also order your textbooks, access codes and MSVU swag from our Mount Online Bookstore https://shop.msvu.ca and either have them shipped or choose In-Store pick-up.	

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FRENCH PLACEMENT TEST	<p>If you are a new student in French, it is recommended that you take the French Placement Test. Your result will help us determine which course is best for you. No worries: it is not a pass or fail test; we offer courses at every level!</p> <p>For more information and to get the link for the test, please contact the Language Lab Supervisor, Enzo Le Doze (languagelab@msvu.ca), or the Chair of the Department, Alexandra Tsedryk (alexandra.tsedryk@msvu.ca). Students transferring from other universities should consult the Chair of the Department.</p>	
MATH PLACEMENT TEST	<p>We have two dates to take the Math Placement Test: Tuesday, September 3, 9:00 – 11:00 am; or Friday, September 6, 1:00 – 3:00 pm.</p> <p>Students who plan on taking MATH 1102, MATH 1113 and Math 2500 (Pre-Calculus I, Calculus I, Stats Models and Data Analysis) must take a math placement test. The test will take place in-person on campus. Register by emailing MSVUMath@msvu.ca at least 24 hours ahead of time. Practice questions and test information can be found on the Mathematics & Statistics Department website www.msvu.ca/mathematics</p>	
FINANCES AND STUDENT LOAN ISSUES	<p>For questions regarding student loans (excluding application questions), financial payment, U-PASS, International Student Health Plan, etc. please contact Financial Services at financial.services@msvu.ca or stop by the Financial Services desk on the 2nd floor Evaristus.</p> <p>The Fall Payment Deadline & Last Date to Drop Fall and Full-year Courses Without Financial Cost is September 11, 2024.</p>	
REGISTER WITH MSVU HEALTH OFFICE	<p>Complete the MSVU Student Patient Profile form and register for Pomelo. Find the form and instructions at www.msvu.ca/healthservices.</p>	
MOUNT 101	<p>Find out everything you need to know about being an MSVU student in this free program. From how to prepare for class to finding the services that can support you, you can find the answer in Mount 101. Information so important, it's mandatory! Log into Moodle and get started today. Questions? mount101@msvu.ca.</p>	
REGISTRAR'S OFFICE AND FINANCIAL AID	<p>For Registration and Undergraduate Admissions related questions: please contact us at registration@msvu.ca</p> <p>Financial Aid – www.msvu.ca/financialaid and www.msvu.ca/studentworks. Questions? financial.aid@msvu.ca</p> <p>Important deadlines:</p> <ul style="list-style-type: none"> • Last day to add/drop a Fall course is September 11, 2024 • Student Works Applications: September 20 at noon (application opens September 1 and Fall term jobs start October 7) • In-Course Bursary – Nov 1 at 4:00 pm (applications available online on Oct 1) 	
SAFETY AND SECURITY	<p>Campus Security: 902 457 6111 (emergencies) or 902 457 6412 (non-emergencies)</p> <p>Download the MSVU SAFE app: your free campus safety app and one-stop safety shop for MSVU.</p>	
MOUNT ALERT	<p>If there's an emergency on campus (or even if the University is closed because of a storm) you need to know right away. Mount Alert, our mass notification system, can send you a text, email or voice message with this crucial info. Tell us how best to reach you by clicking on the personalized link sent to your MSVU email or contact the IT&S Helpdesk for assistance at 902 457 6538 or helpdesk@msvu.ca. More at msvu.ca/mountalert.</p>	