

What You Need to Know About Educational Technology-20240826_141604-Meeting Recording

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30m 17s



Mahx Mason 0:03

At the mount.

So all you need to search a lot of information.

And uh here, all the information is provided on the website.

So here is the picture of the home page of the university.

The address is www.msu.ca.

And so I'm going to demonstrate this homepage like this. Sorry.

So as you can see, this is the home page of the university and it has all the information listed here.

So today I'm going to focus on campus life because most of the student services you will find are placed here.

So when you click on it, you can see there is registers, Office, Financial Office, financial aid, Academic Advising and Student Success, residence life at the Mount, International Student Services, Health and Wellness Services, Accessibility Services, IT services, career services and campus services.

So for example, if you need to talk about your cluster Registration or program requirements, you can book an appointment with the academic advice adventures here.

So for example like this and if you need a some information about international student services, for example in the future if you want to study a broader for one semester or for one month or something like that, you can come to our page and you can find all the information here.

For example, after going exchanges.

Uh.

So anyway, so most of the import from student services can be found here.

OK, let's go back to the home page and also important dates are important for you.

You can find important dates, events, class cancellation or something here.

OK.

And if you need to know some information about the tuition fees, you can come here anyway.

So almost all the services here is here.

OK.

Next one is your MSVU email, username and password.

So this is your MSVU credentials because you will need the email address, Student username and password to log into the university services and I know so some of you have like logged in the workshop with your MSVU email address and password.

So probably you have been familiar with this service and if you need and help from the IT office, you can email them at helpdesk at msvu.ca and you can also change your password or logging into your my mount here at MSVU dot C slash myMount,. Uh, and the police never share your username and password with other people, and we suggest that you set a strong password.

OK.

And the next part is about the multi factor authentication.

So probably you are not familiar with this or you have never heard of this.

So this is kind of like an actual layer of protection of the university system from cyber attack.

And just like you know, sometimes you when you log into your bank account.

So the bank has sent a text message to your cell phone number, and then you log in with the security code.

This is very similar to that one, uh, so.

Oh, sorry.

So first, so you need to like log into your my mount to set initial to make the initial setup.

Uh for multi factor authentication, but what I suggest is like this.

Uh, first download the N Authenticator app on your phone.

We recommend recommend either Microsoft Authenticator or Google Authenticator and the reason why I recommend this is you know we know cell phone number can be used here.

But what if, when you are traveling outside of Canada, if your phone number doesn't support roaming, you cannot receive your text messages, right?

So but if you set up the app as your preferred authenticator or authentication, then you won't have any problems when you are roaming outside of Canada.

So you still can use these apps to log into your uh, mounted unit like a email address or whatever.

OneDrive anything.

So when you click on this multi factor authentication this link you will see a short video about the details of multi factor authentication and when you click on instructions you will see the details about how to set initially set up your authentication.

Kate, next one.

OK, this is an example of multi factor authentication.

For example, when I log into my email on the website, I will receive a prompt like soon like this put in this number into the Authenticator app on your phone.

So I put 94 into my phone and then click on yes.

Then I can continue and if you trust your computer and your computer is never used by any other people, you can also click on don't ask again for six days.

Then in the following six days, you don't need to log into your account with this multi factor authentication, but after six days it will come to a comes up again.

Am I talking too fast?

Any questions?

So if you think you cannot follow me, you can put up your hand or in the chat box.

Uh.

Send a text message.

Let me know.

OK.

So next one is very important too.

My mount my mount is the portal for you to access all the services here at the university.

So it is a here as you can see, I'm going to demonstrate on my computer.

So like if for example if I need to register for classes or drop for a job classes or checked by student account Financial account.

So I logged into my account and here and if you forget your passport password you you can click here.

OK, so you can see before because I have logged in before, so I will be logged in automatically.

So here you can see this is is the list of all the university services for you.

So first as a student, this part is very important.

Like you can add or drop register for classes.

You can check your program requirement to see if you need to rest dresses the forest, some like a certain courses and you can check your grades.

You can check your schedule and also you can log into your online classes here Moodle, and if you need an official transcript you can click here and you can check your exams or Student like account activity.

You'll receipt of the tuition fee.

Everything is here and if you need to fail text you need to download the text slip.

You can come here.

So here is where you can get all the services provided by the university.

Hey, and next one.

So Microsoft 365, you know, many of you probably have used the word, Excel or PowerPoint before, and maybe your computer is pre stalled installed the Microsoft apps like Word, PowerPoint or something and we know it's very expensive.

But here at the Mount, the university offers a free edition for all the community members.

Here so it is it is a comprehensive suite.

You can have your word, uh, OneNote and excel, PowerPoint, OneDrive, teams.

Everything is here.

So how you can get this and where you can get this?

It is here so it is in your my mount.

So let's go back to my mount.

So you can see this is my mom.

Right.

And here it is Microsoft 365 apps.

When you click on it.

And you can see all the features here, but they are online, they are not on your computer.

If you want to install all of them on your computer, you click here home.

Do you see this home?

Click home and then you will sees install and more and then click on install Microsoft 365 apps.

You just need to click on it and follow the instruction on your on your screen monitor.

Because I have installed everything so I'm not going to download and installed it again.

So here it is.

What it looks like, so when you click on the window logo here you can see I have

installed the word, Excel, PowerPoint, OneNote.

After look, Microsoft Teams OneDrive and said hey.

So I have put all the instructions here on the slides and later you can review it and the next one is MSVU app.

So the MSVU app is an app that can help you feel safe on campus, so it has the features of like a reported tip, virtual walk, home support, resources, Travel Safe, campus map etc.

Etcetera.

So for example, if you are staying studying on campus very late at night and prepare for your exam and you feel unsafe, so you can use this app to get connected with the Security office and you can click here.

Learn more to see the specific information about this app.

OK.

And also you can find it here campus life and go down campus life.

It is here safety and security at MSVU.



Nicolle Bowes Cashen 12:32

Hey, Max, can I interrupt?



Mahx Mason 12:33

Yes.



Nicolle Bowes Cashen 12:34

There is a question about this from Steven and it says is it necessary to download Microsoft 365 or can you just use it online?



Mahx Mason 12:36

OK.

Uh, I would suggest you download and install it on your computer because the online version is not very user friendly.

A lot of features that have offered by like a downloaded version.

We will not be seen on the web version and for example, if you need to edit your Excel like a spreadsheet, so you will see it's not very friendly using.

So if you download it and you can use it very easily, I would suggest that at least you download the word, Excel, PowerPoint, OneDrive and the tips, at least at least.



Nicolle Bowes Cashen 13:32

Good question, Steven.



Mahx Mason 13:32

And also yeah, no problem.



Nicolle Bowes Cashen 13:33

Thanks Max.



Mahx Mason 13:37

OK, next one is.

Moodle and Blackboard collaborate and because Sarah is an expert in this area, I'm going to give this to Sarah.



Sarah Jacques 13:51

Thanks Max.

Hi everyone.

Uh, yeah.

So I wanna talk.

Ohh Max, can you put the PowerPoint back up?



Mahx Mason 13:58

Oh yeah, sure.

Sorry. OK.



Sarah Jacques 14:00

I'm gonna talk about Moodle and Blackboard collaborate so Moodle, I'll read this with you here just what's written on your screen.

First of all and then I'll show you a demonstration.

So Moodle, is the MSVU S learning management system and it is used for most course deliveries, including face to face, online, blended and multi access.

It allows faculty to create and manage course content, host online discussions, administer quizzes and meet in real time with students.

Moodle provides a place where students can access course content, submit

assignments, complete activities, and communicate with your peers and your instructor.

So basically every course that you will take here will have a Moodle site.

Whether you are taking an online course or an in person course, both will use Moodle.

We recommend that you log into Moodle every day just to see if your professors have posted anything new to see if there's any cancellations or announcements. Moodle, is basically the little mini website for your course and everyone can meet there now down at the bottom.

Here we talk about Blackboard collaborate.

This is an online classroom software, so Blackboard collaborate is exactly your online class.

OK, if you if it's an in person class you will not use Blackboard collaborate probably unless they have some online meeting place there.

But if you have an online course, then you will be using Blackboard collaborate every time that you meet.

If you're meeting synchronously, so now Max, can you go to the next slide?

Thank you.

OK, so here's the instructions that will be posted on these slides and you can access these later like Max said.

Umm, but this is what Moodle Dashboard looks like and I'll show you on my other screen here in just a moment a real life example, but it's up at the top and it umm you have different dash, a different tabs.

There you can look at your home dashboard, my courses Online Learning there will be announcements at the front.

OK, so let's now look at a real life example.

I'm going to share my screen.

Alright.

And I know Max will let me know if this is not showing up for everybody, but hopefully you can see my screen here just as the home page of msvu.ca and Max has already reviewed campus life with you and my mount and email right up at the top next to my mount, you'll find the Moodle, link.

So you click on Moodle and then you have to log in.

OK, there's often announcements or information here, but I Scroll down to the green box Moodle login.

Now I'm receiving this message because I have already logged in in preparation for this presentation, I logged in, so I'll just click cancel.

But here at this page you would put in your username and password.

And this is what you'll see once you log into Moodle.

OK, it's a it's a welcome part and announcement General part here and then they will show you a calendar once you register for your classes online or in person, they will show up here as well.

You can access your Moodle classes by clicking on those days on those classes.

You can also find your courses up here at the top.

So you have the home dashboard, my courses and online learning is just where you can get more information to get help with accessing your online classes, but for now I'm gonna go to my courses and show you an example of what a Moodle course looks like.

So you click on my courses and it'll slowly load all of your courses.

I've been here for a long time, so I have a lot of different courses on here that I've that I've been teaching.

I'm gonna Scroll down and give you an example.

Let's go with this 12021 fall UBP.

So this one was a few years ago, but when you click on your course, you're going to come to another page like this.

OK.

And you're it.

It's up to your professor of how they organize it and what they want it to look like.

So your Moodle courses will look different from course to course something important to to notice is that pretty well all professors will post their course outlines on their Moodle site so that you can open it anytime you can refer back to it.

This is also where you will likely post assignments or submit different different assignments.

You might do some quizzes online here.

OK, so you can also access your weekly materials from the course here.

If the professor posts them so this could be class readings, this could be articles that you are asked to read.

This could be different Studies, whatever.

So the professor will post all kinds of materials such as this that you can access as you go throughout the semester.

Now we talked about this online course online classroom called Blackboard Collaborate and that's actually the very first link on this Moodle site. So you'll see here it says Collaborate classroom and group study room. Your professor can change that, like the name of it, so it might have a little bit different name in your own Moodle Moodle site, but all of the Collaborate classrooms have this puzzle piece icon, so if you're looking for the link to get into your online classroom, look for this puzzle piece icon and then click click what is written next to it.

So I'll take you in there.

Yeah.

OK, once you click on the link for the Blackboard collaborate classroom, you're going to get into the space.

That is kind of like the hallway.

You haven't entered the classroom yet.

You're just in the hallway and you still have to click on this door.

OK, this door will get you into the classroom.

So let's do that and that opens this side panel and we click join course room right here.

And there we go.

Once you see the a screen like this, it might have PowerPoint slides.

There might be a different background, but this is your online classroom.

I want to show you a few features of this.

OK, first of all, over in the bottom right hand corner, there's a purple tab and you click that to open it and I want to show you that this is where your chat box is located.

Now, I would say almost all online classes use the chat box quite heavily, so you might post your questions there.

You might interact with your classmates or ask a question or answer a question rather, and then the next box would be the attendees.

So you could see all the different students that are in the class as well as the professor.

And here you might be able to share content, change your settings.

You could add a picture for yourself, that kind of thing.

Another important part is right down here at the bottom.

This is where your microphone is located and your camera is located.

Some online courses require or not require.

I shouldn't say invite you to use your camera and you might be sharing your audio speaking with classmates and so on.

Raise hand is another nice feature if you have a question, especially if there's quite a few people in the class you click that raise your hand and the professor can see it and they'll call on you and ask you to put on your microphone or whatever.

But also remember that it will stay raised until you click it again and then it goes away.

So always remember to lower your hand and finally the last thing I wanna show you is just up here in the top left corner is how to leave the online classroom.

So you open that and you click down here, leave session OK and there we go.

So now I'm gonna go back to our PowerPoint.

OK, so we looked at online classes, this is Blackboard collaborate.

Now, Max mentioned that we'll be sharing these slides with you, and Nicolle mentioned on the website as well the orientation website.

When you access these slides, you'll also have access to a little help video about online classes with Blackboard collaborate, so you'll be able to click on this box here and watch a little video if you need more.

Kind of a little review of how to access your online course.

OK, now overall I would say just to repeat log into Moodle every day.

Keep make sure that you're on top of material that's posted there and assignment due dates that are required there, and so on.

And if you need any help with the blackboard collaborate, then make sure you get it before your classes start.

OK, I'm gonna go back.

Stop sharing my screen and if you have any questions Max I believe we're done and now is the time, right?



Mahx Mason 23:34

Yes.

So it's like a 45 with for finishing in 45. But I just want to add a little bit.

So Sarah said.

So if you go to class in person, probably you don't need this.

Actually you might need this, especially in the winter.

You know, in the winter sometimes we have snow storms and if your class is

cancelled, your in person class and your professor may require to take the classes online for that day.

So maybe you will use this and also some Student ask it.

I'm not sure if Sarah is familiar with the bright space at NSCC.



Sarah Jacques 24:14

Umm.



Mahx Mason 24:14

Have you ever heard of that?



Sarah Jacques 24:16

I have.

Yeah, I believe Dalhousie uses it as well, so I have umm.

I've never taught or studied with bright space, but I have accessed it.

Moodle, is similar.

It's an.

It's an online learning platform.

Uh, things are found in different places, and it's organized a little bit differently, but it's the same sort of tool.

So if you're familiar with bright space, or you've used that, yeah, this isn't very much different.



Mahx Mason 24:37

Umm.



Sarah Jacques 24:45

It's one of the competitors with bright space.



Mahx Mason 24:47

Hmm.



Sarah Jacques 24:47

Uh.

And I also see the question of when will they become available when?

When can you see your courses on Moodle?

I often have students contact me and say I can't see my Moodle site.

I can't see it.

Well, your Moodle site will only become available when your professor opens it up and I see Nicole wrote that it would be likely the first day of classes.

That's true.

Some professors open their Moodle site a few days before class so that students can prepare themselves and read the course outline and that kind of thing.

But some professors prefer to open it.

Maybe just a few hours after the first day of classes. Yeah.



Mahx Mason 25:33

Yeah.

And also if you log into your Moodle properly you can see your mount 101.

So maybe you can try that one to see how it works and mount101 provides it like the comprehensive information above the university.



Sarah Jacques 25:50

I see it.



Mahx Mason 25:50

Difference between Moodle and Blackboard.

Oh OK.



Sarah Jacques 25:54

Yep, Yep.

No problem.

So Moodle, is the site for your course.

It's the space online where your course is going to have all the material of the course outline and different things like that.

Blackboard collaborate is 1 link in that space which will take you to your online classroom.

OK, Blackboard collaborate is used for an online classroom where you can turn on your camera just like where we are here, right?

This is kind of a space that we're meeting online on teams.
Blackboard Collaborate is a space where you they hold a class and oh go ahead mix.



Mahx Mason 26:34

Yeah, yeah, yeah.

We're Moodle,.

It's kind of like a where you can find all the information of your class.

For example, the course outlines your.

You need to create a group study or something and the blackboard collaborate is just a virtual space for you to take the class. Umm.



Sarah Jacques 26:54

Yeah, exactly.

Good question though.



Mahx Mason 26:57

And also I want to add the feature of OneDrive, so OneDrive offered by the university is 50 gigabytes.

So it's pretty huge and I would recommend that you save all your homework in your OneDrive.

For example, if you forget your computer and on campus, and you can log into any computer on campus to access your OneDrive to access your homework, and you can work on your homework there.

And so it's very convenient.

Any more questions?



Sarah Jacques 27:43

Remember, you can always email HelpDesk at msvu.ca if you have any IT related questions.

Umm.

But yeah, other than that, we are excited to see you here on campus.

Nicole, go ahead.

If you wanted to say anything.



Mahx Mason 27:59

And everyone.



Nicolle Bowes Cashen 27:59

I just wanted to say thank you.



Mahx Mason 28:01

Yeah.



Sarah Jacques 28:01

No.



Mahx Mason 28:02

And everyone, don't the Please remember to check our orientation list and make sure you attend all the fun event organized by Nicole.



Nicolle Bowes Cashen 28:14

And organized by the IEC.

So I exactly that Max.

So starting on Thursday, orientation begins every one.

So the 29th and 30th are our international days of orientation.

And then starting on September 2nd, UH.

So after the weekend we have move in this weekend for resident students and starting on September 2nd, we have a full week of orientation following that.

So today is really, if we're being technical, if we're being literal today is the first day of orientation as it is online orientation.



Mahx Mason 28:46

Ohh.



Nicolle Bowes Cashen 28:47

But in reality, our in person days begin on Thursday with the International days of orientation.

Weekend is going to be moving and Residence days Monday starts our our week

long orientation here at at MSVU.

So if you don't, if you're unaware of the services or the the events that we're hosting, you can go to msvu.ca/orientation Yep, so Luna says, isn't there also Indigenous orientation on Friday?

Indigenous orientation is also on Friday, so that's correct.

Thank you, Luna, and you can join that and you can see all of our events at msvu.ca/orientation.

And as I said before, last thing before we hang up, I will put this a recording of this session and a copy of Sarah Maxx's slides at msvu.ca/orientation as well.



Sarah Jacques 29:40

Excellent.



Nicolle Bowes Cashen 29:40

Sarah.

Max, thanks so much.

You guys are awesome.



Sarah Jacques 29:43

You'll problem.



Mahx Mason 29:43

You are very welcome and good luck everyone.



Sarah Jacques 29:44

You're welcome.



Nicolle Bowes Cashen 29:45

Everyone, there's.



Mahx Mason 29:46

We're looking forward to seeing you on campus.



Nicolle Bowes Cashen 29:47

So excited to see one more session.

If you'd like the Mount mentors or hosting today at 3:00 o'clock, it's just a drop in. They have some FAQ S this is a spot where you can ask anything from a peer student and they can give you some answers for that.

All right.

That's it for now.

Thanks everybody, Sarah, Max.



Mahx Mason 30:07

OK, bye.



Nicolle Bowes Cashen 30:07

Once again, you're awesome by everyone.



Sarah Jacques 30:09

Bye everyone.



Nicolle Bowes Cashen 30:10

Thank you.

● **Nicolle Bowes Cashen** stopped transcription